Case Study for Diocesan Student Management System

Diocese of Syracuse, NY

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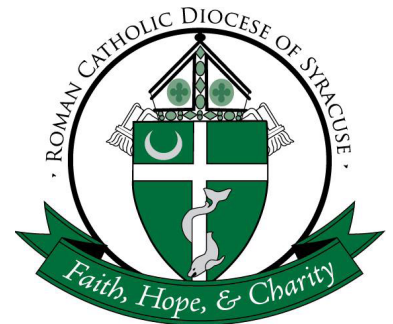> Cheryl Canfield, Assistant Superintendent of Schools

The Challenges

When evaluating their student information system in 2013, Seton Catholic Central High School realized the software simply couldn't schedule classes with multiple sections and there were too many unscheduled course requests. And, when report cards were issued, ongoing difficulties with inaccurate GPA calculations and transcripts forced administrators to revert to a manual system.

At Blessed Sacrament Elementary School, contact with the school community was ineffective and notifying parents about cancellations and other newsworthy information required the purchase of additional equipment. As the school principal, Andrea Polcaro also had no way of knowing whether the messages were delivered to every parent or not.

Correcting these issues was another hurdle the schools had to jump. They didn't have a direct point of contact with their current SIS provider and getting in touch with the company's technical support department produced few results.

In addition, the Diocese of Syracuse school system hadn't partnered with an organization capable of helping it realize its objective to standardize its student information systems. They wanted a single, user-friendly platform to unify data across all 22 schools and improve operations and communications within the Diocese.

Solution:
AdminPlus Student Information System

Benefits:
- Improved operations and communications across all schools in the diocese with a single, user-friendly platform.
- A powerful master schedule builder that meets the diocese's unique requirements.

The Solution

After reviewing several software systems for Catholic schools, the high school saw that Rediker could tackle the toughest issues they were facing, including creating a master schedule containing an abundance of singletons, and producing report cards, honor rolls and transcripts, with little effort.

The administration also felt strongly that Rediker Software was the integrated data management solution they sought. With Rediker's strong foundation of AdminPlus, coupled with the Diocesan Manager to manage and report on student, staff and school data across the diocese, Seton Catholic Central, a middle/high school, quickly implemented the software as did three area feeder elementary schools in Broome County. Within a few months, the Diocese also elected to bring the other three high schools and 15 elementary schools onboard.

The Results

Having completed its first full school year with Rediker Software, the entire Diocese of Syracuse has benefited from a proven solution for Catholic schools. Rediker is launching forward-thinking solutions that will sustain the Diocese well into the future. They are ensuring prompt and ongoing adaptation and customization to address Diocesan requirements, as well as provide functionality to support classroom, school, community, administration and student records appropriate for a mid-size Diocese.

"Diocesan officials had bought into an SIS from California. But, what they said they could do and what they actually could do were very different," noted Mary Lou Connors, former Tech teacher and current interim administrative assistant at Bishop Ludden Jr-Sr High School. "Rediker is so robust it can do things we have not even begun to try!"

"Rediker has provided our schools with a system that is multi-faceted. Having all the schools on one platform certainly has made data collection much faster," added Assistant Superintendent of Schools Cheryl Canfield. "The customer support we have received has been first class!"

The addition of an integrated school notification system has also given administrators at the elementary level peace of mind. "I can text, email, or send a recorded message to parents at a specific time and track each message to be sure everyone received it," Polcaro said.

Rediker is also utilizing SIS project management and implementation skills to guide the Diocese and the individual schools through the multitude of decisions that need to be made and advise them about SIS best practices so systems are delivered on time and on budget.

"Rediker provides a unique opportunity for the Diocese to actually obtain a high value solution without compromising service or support," said Rediker Software President Andrew Anderlonis. "We offer a solid foundation that the Diocese has invested in, and they can build on that for years to come."

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Andrew Anderlonis
President
Rediker Software

For more information about AdminPlus, visit

www.rediker.com